

Connor Lilkendey

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WORK EXPERIENCE

Guesthouse Akicafe Inn

Feb. 2024 – Mar. 2024

Receptionist/Housekeeper

- A popular guesthouse located very close to Hiroshima Station. The convenient location and clean facilities make it a popular place for local and international travelers.
- Worked as a housekeeper
 - Developed skills in quickly and thoroughly cleaning guestrooms, doing laundry and managing lost items.
 - Mentored new staff in best practices for efficient cleaning and handling cleaning equipment.
- Worked as a receptionist
 - Utilizing Japanese and English skills, did check-ins and guided guests around the guesthouse.
 - Managed bookings and answered questions online and in-person.
 - Provided local recommendations and advice to guests new to Hiroshima.
 - Coordinated with housekeepers to ensure guest rooms were properly prepared for incoming guests.

EDUCATION

Trident Technical College

Sep. 2018 - Jun. 2020

Major: Computer Science

Berkeley, South Carolina

Clemson University

Sep. 2022 - May 2025 (Expected)

Major: Language and International Business

Clemson, South Carolina

- Dean's List
- Studied abroad in Japan from Sep. 2023 to Aug. 2024 at Meiji Gakuin University.

CERTIFICATIONS, SKILLS & INTERESTS

- **Skills:** Japanese Language Skills; Customer Service; Booking Management; Time Management; Cleaning; Communication; Multitasking; Attention to Detail; Data Entry; Microsoft Office Software
- **Interests:** Reading; Language Learning; Tabletop RPGs; Video Games; Harmonica; Animation